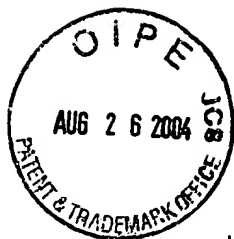


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
Myers

Serial No.: 09/707,987

Filed: November 8, 2000

For: TELEPHONE BASED ACCESS
TO INSTANT MESSAGING

§ Attorney Docket No. 35715.6
§ (11559STUS02U)
§ Customer No. 27683
§
§ Group Art Unit: 2645
§
§ Examiner: Gauthier, Gerald
§
§ Confirmation No.: 1024

RESPONSE TO OFFICE ACTION

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

AUG 30 2004

Technology Center 2600

Dear Sir:

In response to the Office Action of May 21, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.